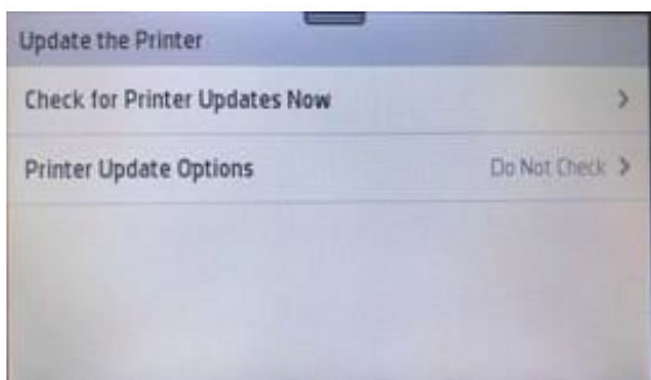


How to Turn Off HP® Printer Firmware Updates

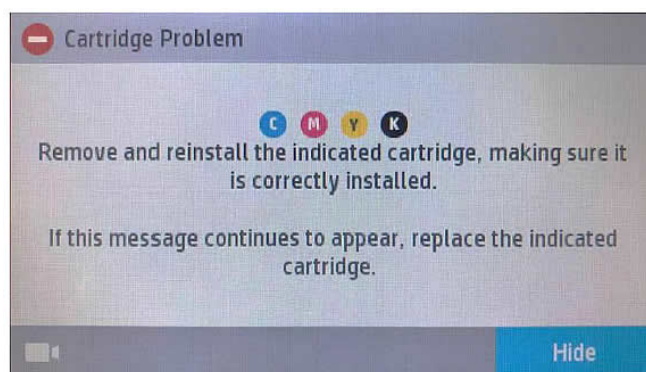
HP® printers are designed to periodically receive updates. These updates are for various fixes and improvements; however, some are designed to prevent the use of third-party cartridges. In order to prevent this happening, and to allow you to continue to use Cartridge World cartridges, we recommend you do the following on your printer:

1. New Firmware Version Detected

The following will appear automatically on your printer and will prompt you to update the firmware



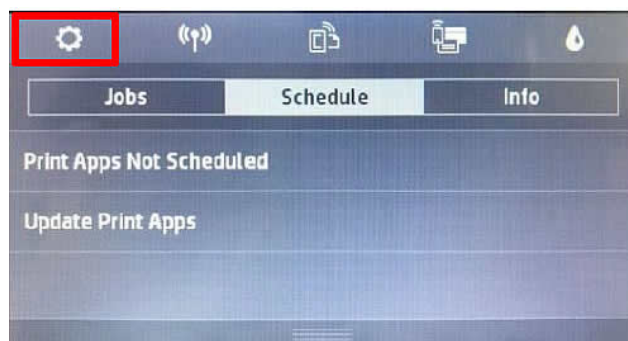
2. The Firmware is updated resulting in the following error.



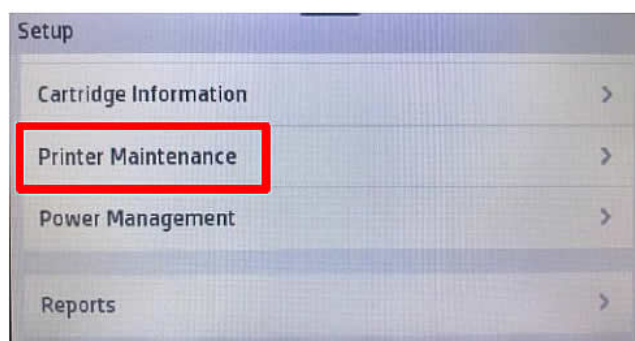
In order to prevent this happening, and to allow you to continue to use Cartridge World cartridges, we recommend you do the following on your printer:

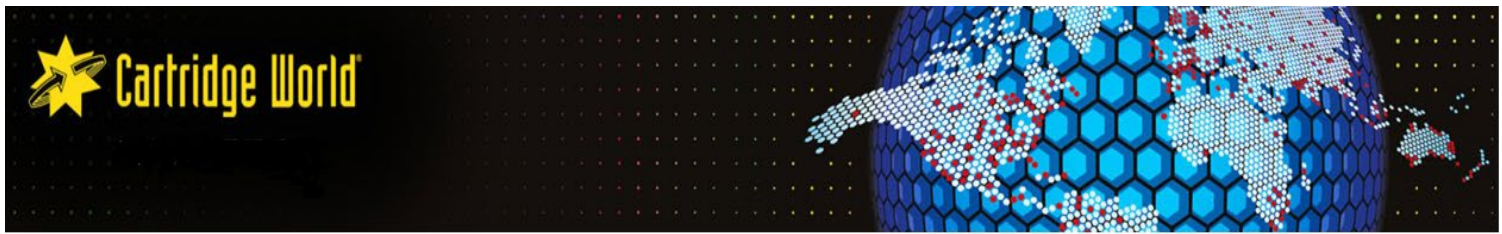
Switch off HP Firmware Updates

1- Go to Settings on the printer screen

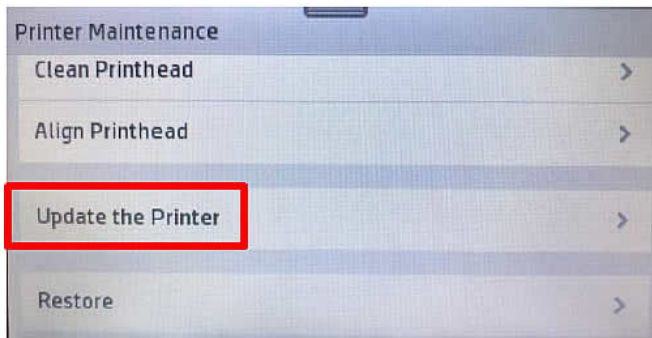


2- Click on Printer Maintenance

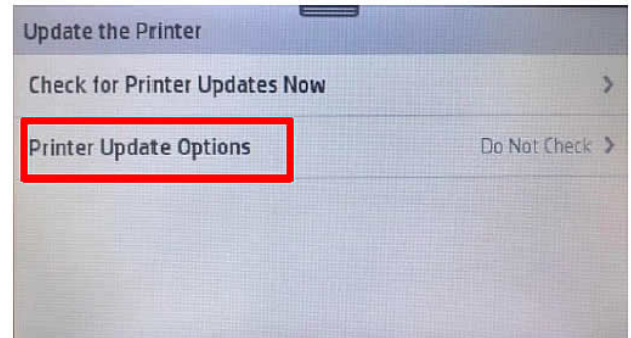




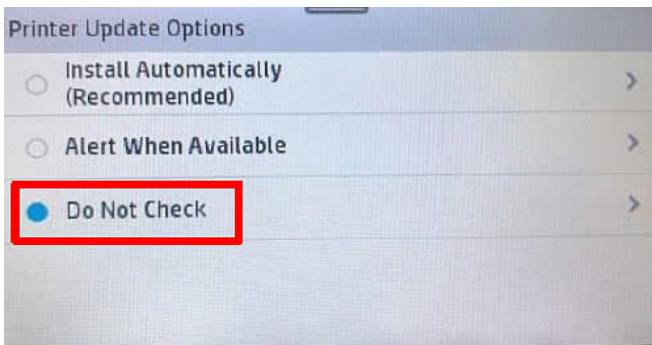
3-Select 'Update the Printer'



4- Select 'Printer Update Options'



5- Select 'Do Not Check'



HP Printer Firmware Update Notification for Wi-Fi Printers

On Wi-Fi connected printers, the notification is slightly different. In this instance, select **NO** for printer updates.

