



## U-Print "HAPPY" ... Service Agreement

### **NEVER BUY A PRINTER AGAIN! Our No-Cost: 3 Year Lease Program**

**Your business never pays for printers. You get service for free and all you need do is buy our brand of high quality toners at a 40% lower price than buying Original brand toners!**

The Printer is supplied FREE on the condition; The customer agrees to buy toners from Cartridge World in order to keep the printer. The printer remains the property of the Supplier who may remove it, if terms are not respected.

If the machine wears out and is uneconomical to repair OR if you'd like to upgrade, this flexible three year rolling agreement allows for a change of machine (that suits you better) under a new U-Print Agreement.

The Print Manager™ Software we provide is intended to advise when toner low (option for automated re-order) and when a maintenance call is required it alerts our technician.

#### What we Include

Any new Printer that fits your needs

- ✓ The Software
- ✓ 40% Savings on our quality toner vs. original brand.
- ✓ 3 Year Service (on normal printer wear n tear)

#### Your Obligations

- ❖ Keep ordering the toner (when you need it)
- ❖ Pay our invoices on time (within 30 days)
- ❖ Take responsibility for: paper jams (avoid re-using previously printed paper), fix your own network problems and don't break the machine ... we've seen it all: staples cause damage, Tippex on the scanner or rollers, and spilt coffee in the machine. Understandably if we are called out to these we have to charge: €35 visit fee + parts +VAT.
- ❖ Return the machine to us, if you'd like to end the agreement.

#### **Buyer:**

*Name of Company:*

*Name of Co Representative:*

*Address where printer is located:*

*Department:*

*Signed (Stamped) in agreement of the above 3 year terms and conditions: .....*

#### **OFFICE USE:**

*Serial Number of Printer supplied:*

*Brand & Model Supplied:*

*Date:*